



SOLID WASTE DIVISION BUILDING TEMPORARY CLOSED FOR RENOVATION

Purpose:

The Solid Waste Division office at 210 E. Wetmore Street will be closed for some much-needed **renovation starting Wednesday June 23, 2022**. The building will receive some internal paintwork, installation of new floors, and replacement of aged furniture for staff to use in serving customers. **Project scheduled for completion by July 31, 2022**

Customer Service Plans:

- All Solid Waste customer service will be provided out of the Finance Department (1001 W. Center Street) so that service continues with minimal to no interruptions.
- Customer Service Representatives (CSR) will be available by phone to assist customers between 6:00 AM and 4:00 PM, Monday through Thursday. All City offices are closed on Fridays.
- Solid Waste CSR and Admin staff can be reached through the following:
 - By phone at (209) 456-8440,
 - By email at MantecaSW@ci.manteca.ca.us
 - Online at <https://www.ci.manteca.ca.us/PublicWorks/SolidWaste/Pages/default.aspx>
 - Government Outreach Network <https://www.ci.manteca.ca.us/Pages/GORequest.aspx>
- All in-person reservation for bin rentals, scheduling of services, or payments will be processed at the Finance Department.

What Can I/You/We Do To Help:

- Be familiar with and understand the purpose of this adjustment.
- Use technology (as much as you can) to communicate with Solid Waste staff.
- Say hello to a Solid Waste Operator as they come by to service your carts/bins. If they have answers to any questions you may have, they will share them with you. If they don't, they'll refer you to a Solid Waste office staff.
- Be patient with the project and the inconvenience.

From The Solid Waste Team:

- **We Thank You**
- **We Appreciate You**
- **We Need You**