



CITY OF MANTECA

PRESS RELEASE

Administration Department

FOR IMMEDIATE RELEASE

3/14/2020

UPDATE: 3/14/20 at 3:05 p.m.

City of Manteca Public Safety Response to COVID 19

MANTECA, CA- There are currently 8 confirmed cases of the Coronavirus cases in San Joaquin County. In response, the City of Manteca has activated the Emergency Operations Center (EOC) at Level 3. Level 3 is the lowest level of EOC operations and indicates that subject matter staff are on hand to help mitigate the incident where possible. Because the City's primary function does not include public health functions like disease control, the City is focused on ensuring residents are informed and opportunities for large-scale transmission of the virus are limited. Further, in an effort to slow the potential spread and protect the City's workforce, the City has established the following operational changes that are going into effect on Monday, March 16th.

POLICE CUSTOMER SERVICE:

The Police Department is requesting that residents that are feeling ill stay home. Residents are encouraged to utilize the non-emergency number for non-emergency calls and service requests 209-456-8101. The police department is canceling public tours and ride-alongs. When possible, Officers will use methods available to meet the recommended social distancing of six feet.

FIRE CUSTOMER SERVICE:

The Fire Department has previously established guidelines in compliance with San Joaquin County Emergency Medical Services directives to increase personal protective equipment for medical calls. The Fire Department has also canceled ride-alongs, public tours, car seat installations and public demos. Residents are encouraged to utilize the non-emergency dispatch number for service requests. 209-464-4650.

CHANGES TO CITY HALL CUSTOMER SERVICES:

Finance: Utility and Payment counter will continue to be open at this time but, customers are encouraged to utilize on-line bill pay at <https://www.ci.manteca.ca.us/Finance/Utility%20Information/Pages/Utility-Services-Start-New-Service.aspx> or call 209-456-8730 to make payments by phone.

Note: Additional information on minimized utility shutoffs, deferred payment plans and other measures to offset the impact of any potential counter closures will be available by the end of the day, Monday March 16th, 2020.

Community Development: Building permits, zoning questions, city engineering and all other services will be by appointment only. Customers are encouraged to use the City's online zoning portal at <https://www.ci.manteca.ca.us/CommunityDevelopment/Pages/default.aspx> or please call 209-456-8500 to schedule.

City Manager/City Clerk: City Manager, City Clerk, and Economic Development will be by appointment only. Please call 209-456-8017 or email citymanager@ci.manteca.ca.us for an appointment.

Public Works: All divisions of Public Works will be available by appointment only. Customers are encouraged to utilize our website for general questions <https://www.ci.manteca.ca.us/PublicWorks/Pages/default.aspx> or call 209-456-8400 for an appointment.

Human Resources: All services at Human Resources will be by appointment only. For general information please visit <https://www.ci.manteca.ca.us/HR/Pages/default.aspx> or call 209-456-8700 for an appointment.

Parks & Recreation: Effective immediately and through April 6th all public events and activities are canceled and postponed. This includes:

- Closure of Manteca Public Library
- All City Events
- Youth and Adult Sports Activities
- Indoor and outdoor events and rentals.
- The Senior Center will be closed with the exception of congregate lunch program that will be offered in a to-go fashion and the senior brown bag program.
- Spring Break Camp and all programs that operate on MUSD facilities.
- All recreation classes and programs.
- All Commission and Committee meetings, including SAC and YAC

For any other questions, contact the Parks & Recreation Office at 209-456-8600.

CHANGES TO CITY COUNCIL MEETING AND OTHER BOARDS/COMMISSIONS

City Council meetings will continue as scheduled <https://www.ci.manteca.ca.us/HR/Pages/default.aspx>, however, in an effort to limit public gatherings to decrease the opportunities for transmission of the virus, the meetings will be conducted without public seating. The meeting will be broadcasted via public television (Comcast channel 97), streamed live on the City's website, and through Facebook Live on the City of Manteca Facebook page. The public is strongly encouraged to submit public comments via Facebook or email at mayorcouncilclerk@ci.manteca.ca.us. City staff will monitor both the Facebook feed and email address during the meeting and will relay the public comments to Council during the appropriate time of the meeting.

For residents unable to watch via Facebook or Public Television, a closed circuit television will be set up at the Manteca Transit Center located at 220 Moffat Blvd. Manteca, CA 95336. City staff will be present to provide assistance and answer questions related to the meeting. Attendees will have an opportunity to provide comments at the appropriate time of the meeting.

All other Boards and Commission Meetings have been cancelled until further notice.

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